

What does CAP do?

CAP provides advice and information about:

❖ All services and benefits available through vocational rehabilitation, independent living, and supported employment programs.

❖ Individuals' right in connection with those services and benefits

❖ The rights of Oregonians with disabilities under Title 1 of the ADA.

CAP assists and advocates on behalf of an individuals and pursues legal, administrative, and other available remedies, if necessary, to ensure the protection of the rights of individuals under the Act: and to facilitate access to services.

CAP provides information to the public concerning the CAP

CAP provides assistance and advocacy services to facilitate an individual's employment, including individual claims under Title 1 of the ADA, if those claims are directly related to services under the Act that the individual is receiving or seeking.

FOR ASSISTANCE, MORE INFORMATION, OR TO
RECEIVE A LIST OF OAC PUBLICATIONS, CALL
US AT:

(503) 243-2081
1-800-452-1694 (voice)

(503) 323-9161
1-800-556-5351 TTY

(503) 243-1738 FAX

email:

welcome@oradvocacy.org

VISIT OUR WEB SITE:

WWW.ORADVOCACY.ORG

OR WRITE US AT:

OREGON ADVOCACY CENTER
620 SW FIFTH AVE, SUITE 500
Portland, OR 97204-1428

OAC has an established grievance procedure to address dissatisfaction with decisions and services. Details and forms are available upon request.



Working
for the
Rights of
Individuals
with
Disabilities

Client
Assistance
Program

What is CAP?

CAP is a program of Oregon Advocacy Center. It is funded under the federal Rehabilitation Act (*the Act*) to:

- ❖ Advise and inform individuals of all services and benefits available to them through programs under the Act including vocational rehabilitation, independent living, supported employment and other similar rehabilitation services.
- ❖ Assist and advocate for individuals in their relationships with programs providing services under the Act.
- ❖ Inform Oregonians with disabilities of the services and benefits available to them under the Act and under Title 1 of the Americans with Disabilities Act of 1990 (ADA)

Who is eligible for CAP services?

- ❖ Any client or client applicant of a program authorized under the Act.
- ❖ Any Individual with a disability is eligible to receive information on the services and benefits available to individuals with disabilities under the Act and Title 1 of the ADA

Just a few of your vocational rights

- ❖ To a determination of your eligibility for services within 60 days
- ❖ To understand the process and decisions that have been made and why
- ❖ To participate in assessments and the development of an Individualized Plan for Employment, knowing your options and making informed choices in the selection of employment goals, needed services and service providers.
- ❖ To have an Individualized Plan for Employment in writing and signed by you and your counselor.
- ❖ To have your Plan reviewed at least once a year and more if needed.
- ❖ To request changes to your Plan, as needed, and to sign off any changes that are agreed to.
- ❖ To get decisions in writing.
- ❖ To appeal decisions you disagree with, receive a due process hearing and receive services during the appeal period.
- ❖ To mediation of disagreements if you have requested a hearing.

Just a few of your vocational rehabilitation responsibilities

- ❖ Communicate with your VR counselor; discuss your concerns, interests, desires and goals; keep others informed of changes in your circumstances.
- ❖ Get the facts; problem-solve by gathering information; know what the next step is; ask questions when you do not understand; keep all of your records.
- ❖ Know you have rights; stay involved in the process; insist that policies, rules and facts be clearly explained and provided in writing; explore your options; ask for help when needed.

Oregon Advocacy Center is funded to operate the CAP under a contract with the Oregon Disabilities Commission.